

# Navigating the HCC Tableau Dashboard

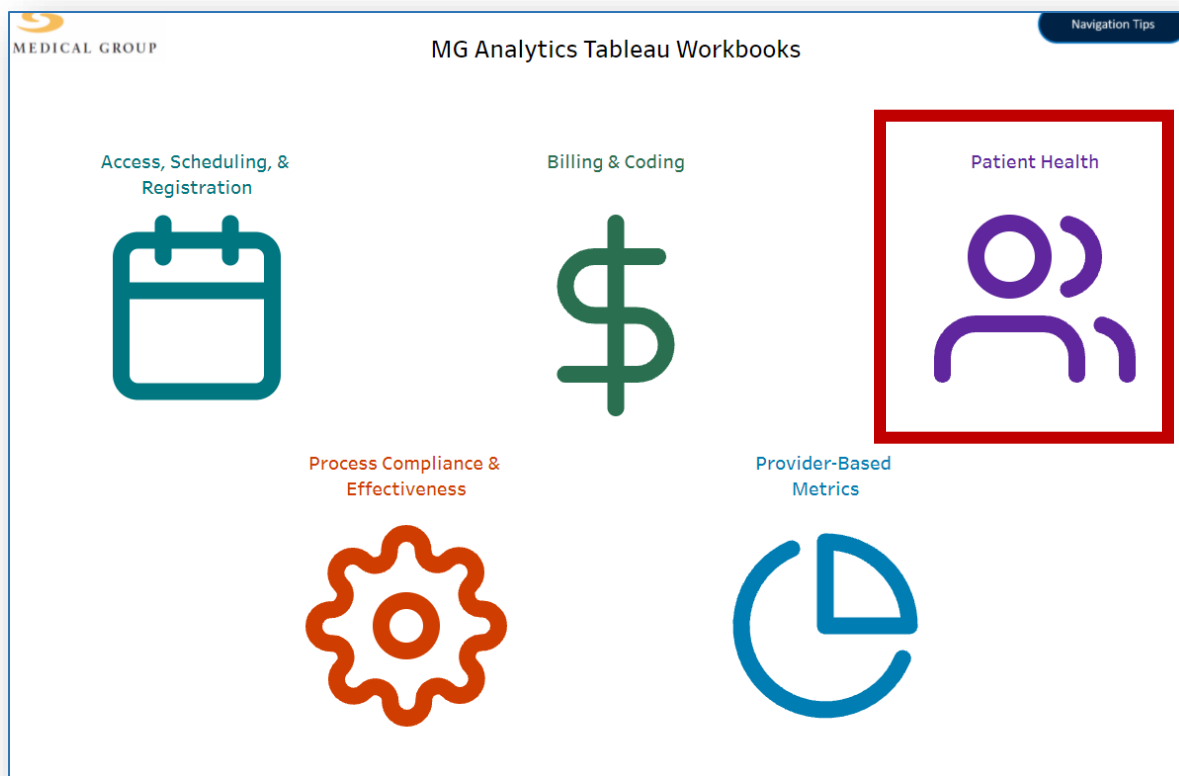
## 1. Access the Dashboard through SMG Live – “Performance Reports”

The screenshot shows the SMG LIVE dashboard interface. At the top, there is a navigation bar with the SMG LIVE logo on the left and user information (STEPHANIE N ZEIBER, MY PROFILE, SIGN OUT) on the right. Below the navigation bar, there are several tabs: eCare (Epic), MDoffice, WaveNet, Email, OneLink, SQCN, SACO, DynaMed, and UpToDate. A search bar is located on the left side of the dashboard. The main content area features a large banner with the text "Protect yourself, our patients, members, colleagues and communities. COVID-19 vaccines are required for all team members." Below the banner, there are sections for HEADLINES, SPOTLIGHT, and IMPORTANT INFORMATION. The left sidebar contains a list of navigation options, with "Performance Reports" highlighted in a red box.

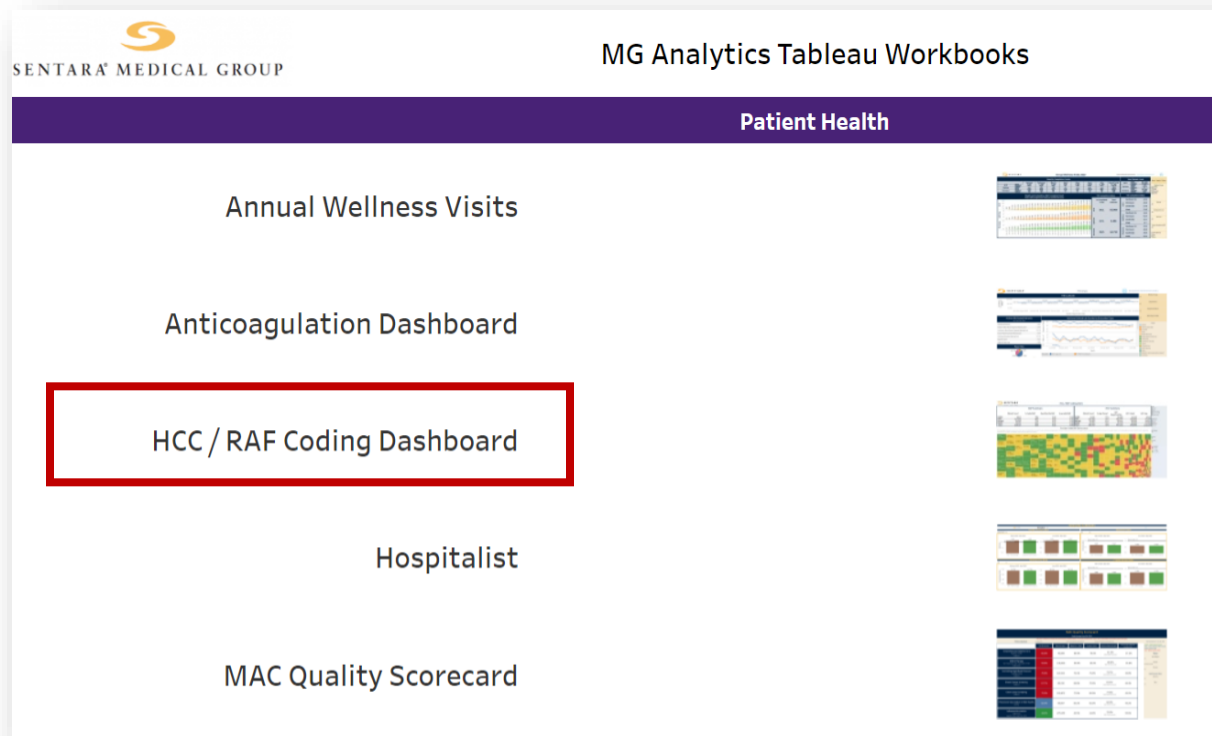
## 2. Under performance reports select “Analytics Tableau Content”

The screenshot shows the Performance Reports dashboard. The main content area displays a detailed strategic performance chart titled "2022 AMBULATORY DIVISION STRATEGIC PERFORMANCE". The chart is organized into four main categories: Community, Colleagues, Consumers, and Capabilities. Each category has several sub-goals and metrics, with some items marked as "Starred". A red box highlights the "Analytics Tableau Content" link in the right sidebar. Below the chart, there is a note: "Starred items are also Sentara Healthcare Goals. Note individual market goals are in place for provider engagement." The right sidebar also features a "Learn more" link for the "Adult/Peds Rate Your Provider YTD Dec" report.

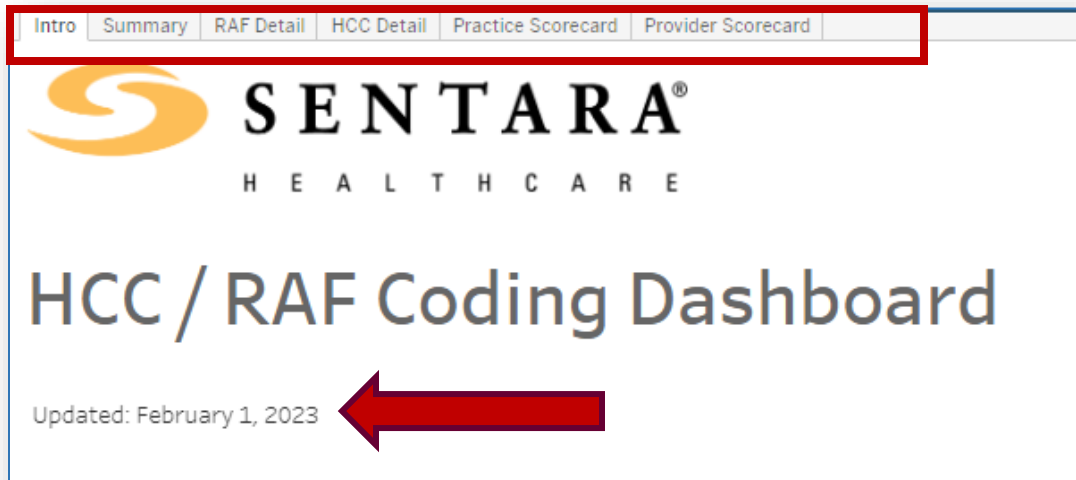
3. Once in the Tableau content menu click on “Patient Health”



4. Select “HCC/RAF Coding Dashboard”



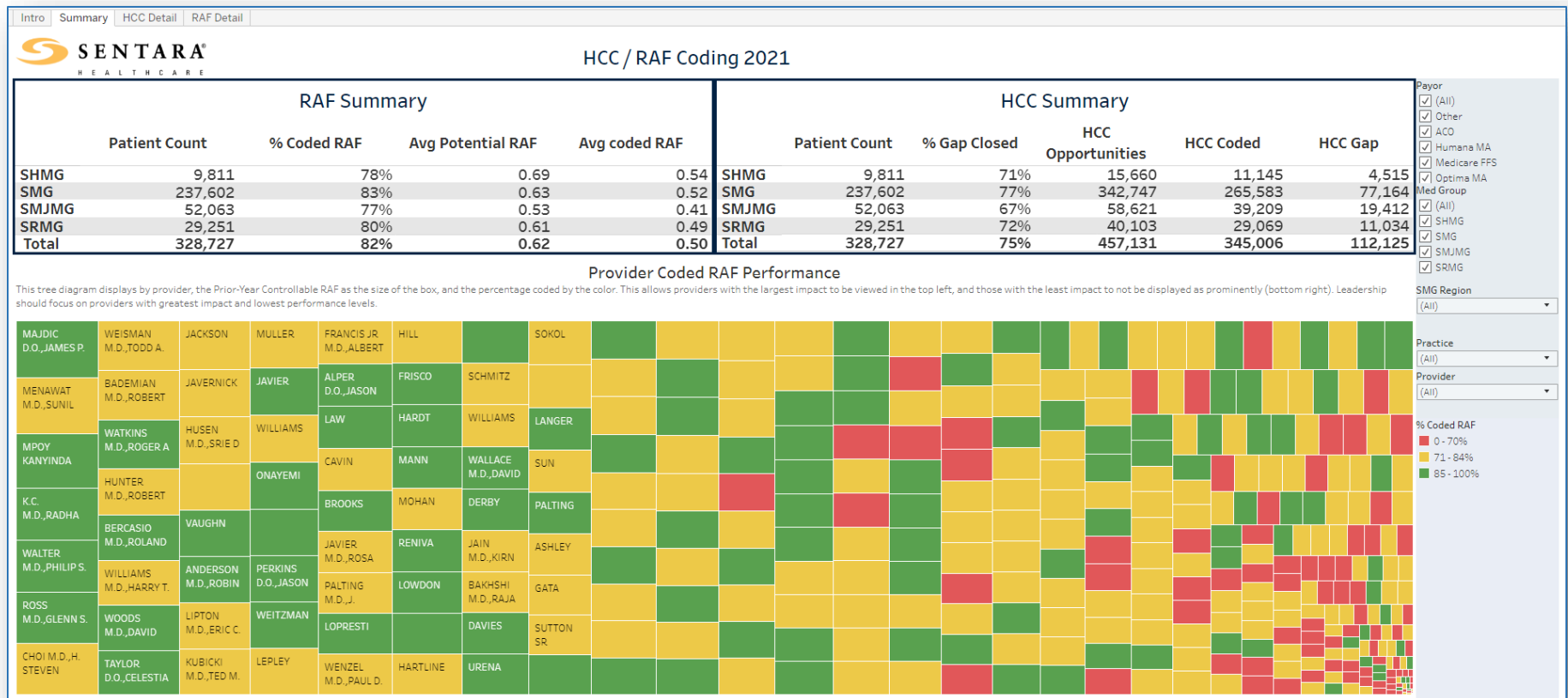
5. Once you enter the dashboard you will get the Intro page which will show you a few definitions as well as the last time it was updated – (the dashboard will be updated monthly throughout the year) You will also see tabs across the top to choose different pages within the dashboard



6. The table below shows some definitions of the column headings/values you will see once you enter into each of the different pages within the dashboard

RAF Detail Tab	
% Coded RAF	Recapture Rate (how many known <u>chronic</u> diagnoses have been recaptured in the calendar year, <u>weighted</u> by RAF)
Avg Coded RAF	RAF coded YTD by <i>any provider</i> (i.e. sum of HCC code weights) – avg per pt
Avg Potential RAF	RAF available, per Epic HCC Registry ( <i>excludes suspect conditions</i> ) – avg per pt
Patient Count	Total number of paneled adult living patients 18+ with appt in last 18 mths
HCC Detail Tab	
% Gap Closed	% of the number of HCC codes captured compared to how many are on file as <u>past coded (non-weighted)</u>
HCC Coded	# of HCC codes captured this year (non-weighted)
HCC Opportunities	# of HCC codes in Epic registry ( <i>excludes suspect registry</i> )
Patient Count	Total number of paneled adult living patients 18+ with appt in last 18 mths

7. Example of Summary Tab – hover over any of the provider name squares at the bottom and see a pop up with details – sort and filter with options on the right



8. Example of the HCC Detail tab - hover over circles on the left for more detail - sort and filter with options on the right

**SENTARA**  
HEALTHCARE

**HCC / RAF Coding 2021**  
HCC DETAIL

View: Original | Alerts | Edit | Share | Download | Comments | Full Screen

**HCC Practice Performance**

Practice	% Gap Closed	HCC Coded	HCC Opportunities	Patient Count
SENTARA NON-APPT CAR..	47%	913	1,947	1,761
SFIMP - LAKE RIDGE	70%	1,007	1,446	1,187
SFIMP TOWN CENTER	50%	2	4	10
SFIMP-COLISEUM	78%	9,909	12,758	7,061
SFIMP-EDENTON	78%	753	962	743
SFIMP-LYNNHAVEN(STIHL)	52%	29	56	42
SFIMP-MOYOCK	79%	2,225	2,825	1,832
SFIMP-PRINCESS ANNE	69%	2,435	3,515	1,953
SFIMP-WILLIAMSBURG	72%	7,052	9,804	6,843
SFIMP-WOODBRIDGE	75%	6,200	8,300	8,689
SFIMP-YORKTOWN	76%	2,052	2,705	2,139
SFIMP- SUFFOLK	79%	9,974	12,604	8,278
SFMP-1080 BLDG	86%	3,129	3,634	2,615
SFMP-1950 PRINCESS AN..	74%	4,928	6,631	5,287
SFMP-APS ELIZABETH CITY	80%	5,504	6,893	4,708

**HCC Provider Performance**

Provider	% Gap Closed	HCC Coded	HCC Opportunities	Patient Count
AFSHARCHI M.D.,FOROOZ..	74%	1,233	1,673	1,192
AGUERO N.P.,LINDSAY A	57%	331	584	1,006
AHMAD-WINBORNE, KEY..	70%	398	571	365
ALBALA M.D.,NATALIE	89%	1,563	1,765	1,334
ALBALA M.D.,TODD	84%	1,566	1,869	1,281
ALPER D.O.,JASON B	88%	2,216	2,529	1,605
ANDERSON M.D.,ROBIN N	92%	2,489	2,711	1,672
ASHLEY N.P.,BROOKE E	77%	1,696	2,204	1,068
ASISTORES M.D.,JASON L	39%	7	18	6
ATKINS N.P.,KELLY A	65%	858	1,310	932
BADEMIAN M.D.,ROBERT	71%	2,238	3,147	1,439
BAINES M.D.,ROBIN S	70%	595	848	419
BAKER M.D.,RANDOLPH M	85%	1,603	1,883	1,429
BAKSHI M.D.,RAJA M.	61%	1,376	2,248	1,590
BARNES M.D.,HAL W	68%	396	579	503

**Payor**

 (All)  
 Other  
 ACO  
 Humana MA  
 Medicare FFS  
 Optima MA  

**Med Group**

 (All)  
 SHMG  
 SMG  
 SMJ/MG  
 SRMG  

**SMG Region**

(All) ▼

**Practice**

(All) ▼

**Provider**

(All) ▼

9. Example of the RAF detail tab – hover over circles on the left for more detail - sort and filter with options on the right

SENTARA HEALTHCARE HCC / RAF Coding 2021 RAF DETAIL

### Practice Coded RAF Performance

### RAF Practice Breakout

Practice	% Coded RAF	Avg coded RAF	Avg Potential RAF	Patient Count
SENTARA NON-APPT CARE-KEM...	59%	0.27	0.46	1,761
SFIMP - LAKE RIDGE	76%	0.39	0.52	1,187
SFIMP TOWN CENTER	74%	0.16	0.22	10
SFIMP-COLISEUM	83%	0.64	0.78	7,061
SFIMP-EDENTON	83%	0.46	0.55	743
SFIMP-LYNNHAVEN(STIHL)	59%	0.32	0.54	42
SFIMP-MOYOCK	83%	0.54	0.64	1,832
SFIMP-PRINCESS ANNE	77%	0.63	0.82	1,953
SFIMP-WILLIAMSBURG	80%	0.54	0.67	6,843
SFIMP-WOODBRIDGE	80%	0.30	0.38	8,689
SFIMP-YORKTOWN	81%	0.42	0.52	2,139
SFIMP- SUFFOLK	85%	0.58	0.69	8,278
SFIMP-1080 BLDG	90%	0.55	0.61	2,615
SFIMP-1950 PRINCESS ANNE	80%	0.43	0.54	5,287
SFIMP-ADC SUZANDEL CITY	64%	0.55	0.65	1,700

### Provider Coded RAF Performance

### RAF Provider Breakout

Provider	% Coded RAF	Avg coded RAF	Avg Potential RAF	Patient Count
AFSHARCHI M.D., FOROOZ..	79%	0.44	0.55	1,192
AGUERO N.P., LINDSAY A	68%	0.16	0.24	1,006
AHMAD-WINBORNE, KEY..	80%	0.56	0.71	365
ALBALA M.D., NATALIE	92%	0.54	0.59	1,334
ALBALA M.D., TODD	88%	0.55	0.63	1,281
ALPER D.O., JASON B	91%	0.69	0.75	1,605
ANDERSON M.D., ROBIN N	94%	0.71	0.76	1,672
ASHLEY N.P., BROOKE E	82%	0.76	0.93	1,068
ASISTORES M.D., JASON L	41%	0.44	1.07	6
ATKINS N.P., KELLY A	70%	0.37	0.52	932
BADEMIAN M.D., ROBERT	78%	0.84	1.07	1,439
BAINES M.D., ROBIN S	81%	0.84	1.05	419
BAKER M.D., RANDOLPH M	90%	0.56	0.62	1,429
BAKSHI M.D., RAJA M.	74%	0.50	0.67	1,590
BARNES M.D., HAI W	70%	0.38	0.50	503

Payor

- (All)
- Other
- ACO
- Humana MA
- Medicare FFS
- Optima MA

Med Group

- (All)
- SHMG
- SMG
- SMJMG
- SRMG

SMG Region

(All) ▼

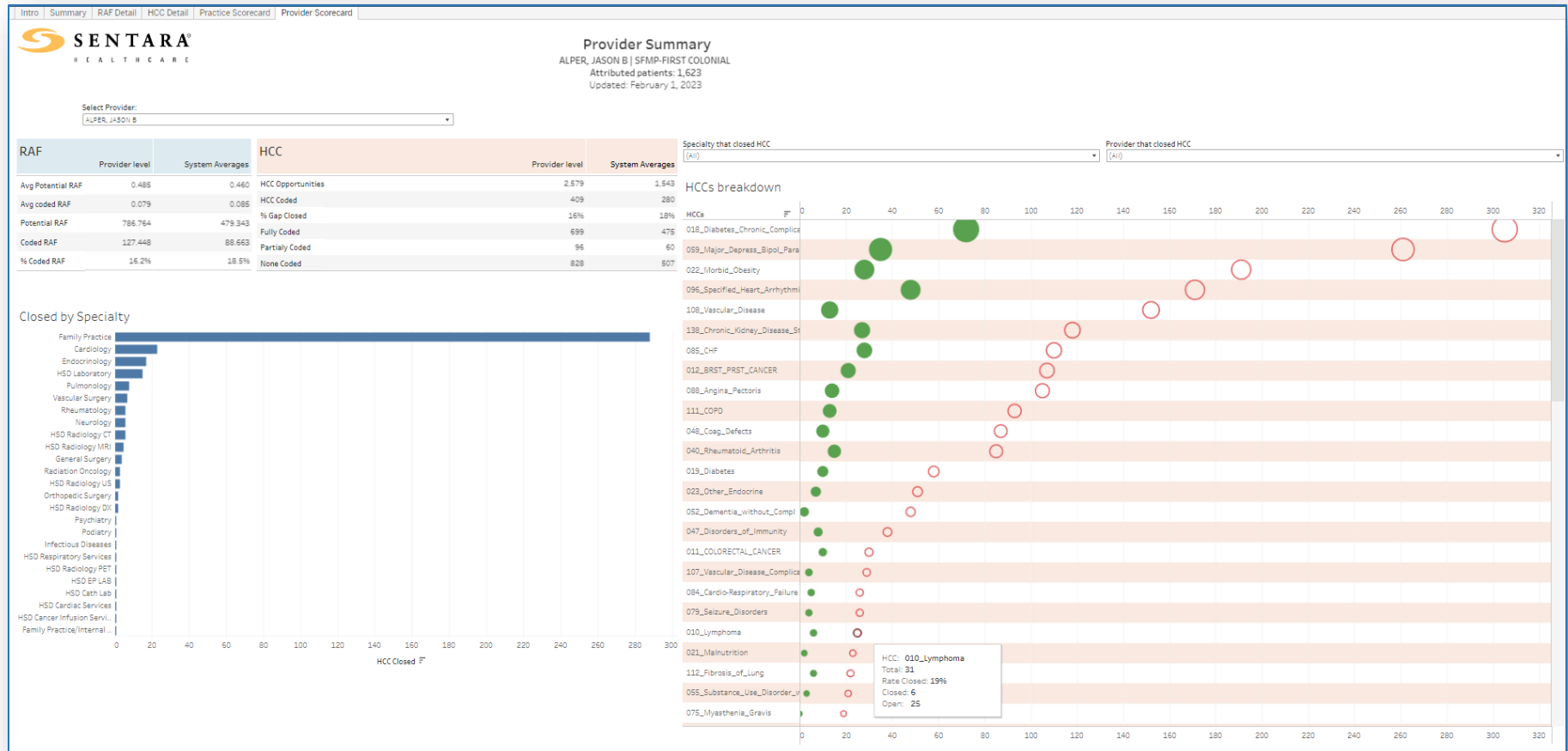
Practice

(All) ▼

Provider

(All) ▼

# 10. Example of Provider/Practice Scorecard



# Save some clicks for the future - Add to Favorites!

The screenshot shows a Tableau dashboard titled "HCC / RAF Coding 2021". The dashboard is divided into three main sections: "RAF Summary", "HCC Summary", and "Provider Coded RAF Performance".

RAF Summary				HCC Summary				
Patient Count	% Coded RAF	Avg Potential RAF	Avg coded RAF	Patient Count	% Gap Closed	HCC Opportunities		
SHMG	9,896	77%	0.68	0.53	SHMG	9,896	70%	15,598
SMG	236,503	82%	0.63	0.52	SMG	236,503	76%	339,952
SMJMG	51,387	76%	0.53	0.40	SMJMG	51,387	65%	57,726
SRMG	29,455	79%	0.61	0.48	SRMG	29,455	71%	40,173
<b>Total</b>	<b>327,241</b>	<b>81%</b>	<b>0.61</b>	<b>0.49</b>	<b>Total</b>	<b>327,241</b>	<b>74%</b>	<b>453,449</b>

The "Provider Coded RAF Performance" section is a treemap visualization showing performance by provider. The size of each box represents the Prior-Year Controllable RAF, and the color represents the percentage coded. The providers listed include MAJDIC D.O., JAMES P.; WEISMAN M.D., TODD A.; HUSEN M.D., SRIED.; JAVIER; BROOKS M.D., BONNIE; RENIVA; DAVIES M.D., NICOLA; SUTTON SR. M.D., SIDNEY; WADDY JR., JAMES M.; CHAI; MENAWAT M.D., SUNIL; BADEMIAN M.D., ROBERT; FRANCIS JR. M.D., ALBERT; JAVIER M.D., ROSA M.; LOWDON M.D., JOSEPH; WALLACE M.D., DAVID; PIPER, ALYSE; CALLAHAN; ROBLEDON; GREENHOE; MCCRAY; MPOY KANYINDA; HUNTER M.D., ROBERT; KUBICKI M.D., TED M.; WEITZMAN; WENZEL M.D., PAUL D.; MASSENGILL; SOKOL; and BECKY.

The browser's Favorites menu is open on the right side of the screenshot. The "HCC coding: Summary - Tableau Server" item is highlighted with a red box. Other favorites listed include "New folder", "Risk Gap Report - User Manual", "Workbook: SMG Population Health Dashboard", "The Web's Free 2019/2020 ICD-10-CM/PCS Medi...", "Pre-op\_Med\_List\_FINAL\_FINAL\_REVIEW.pdf", "clin-management-peri-procedure-anticoagulants...", "dental prophylaxis", "Population Insights Compass", "Compliance 360", "Monthly Provider HCC Education Update - All Do...", "CDS and Fall Risk Dashboard", "MailGate SC", "Azure - Complex Care Dashboard dashboard - O...", "API Add Access", "NPI Lookup", and "Other favorites".