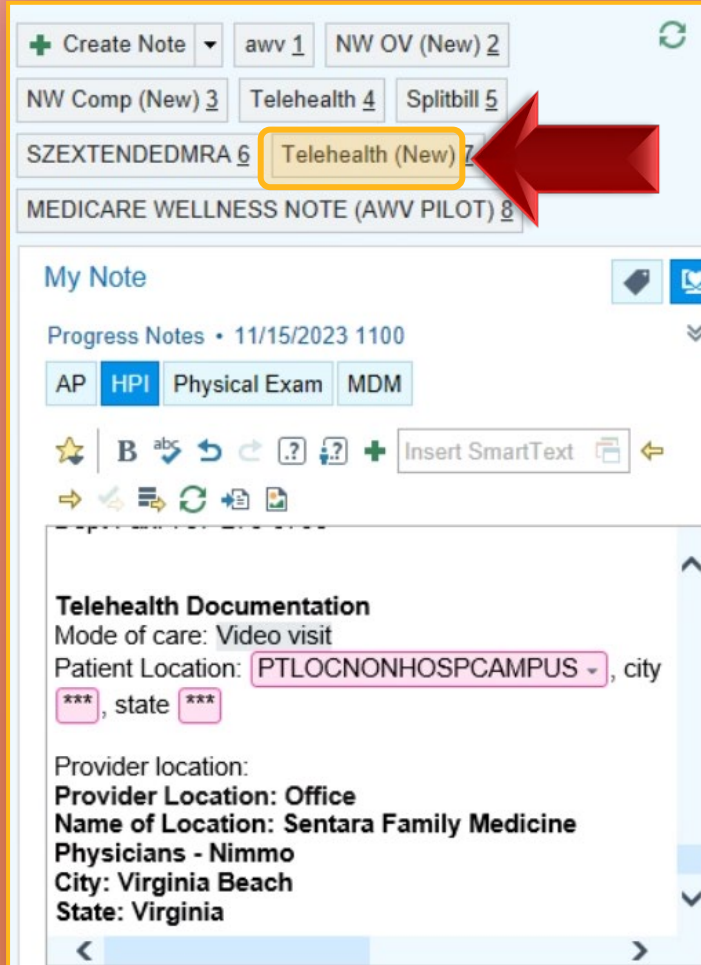


Telehealth required documentation and Updated Epic Telehealth Quick Button



The screenshot shows the Epic EMR interface. At the top, there are several quick buttons: 'Create Note', 'awv 1', 'NW OV (New) 2', 'NW Comp (New) 3', 'Telehealth 4', and 'Splitbill 5'. Below these, there are more buttons: 'SZEXTENDED MRA 6', 'Telehealth (New) 7', and 'MEDICARE WELLNESS NOTE (AWV PILOT) 8'. A red arrow points to the 'Telehealth (New) 7' button. Below the buttons, there is a 'My Note' section with a date and time '11/15/2023 1100'. There are tabs for 'AP', 'HPI', 'Physical Exam', and 'MDM'. Below the tabs is a rich text editor with various icons and a text box containing 'Insert SmartText'. At the bottom, there is a 'Telehealth Documentation' section with the following information: 'Mode of care: Video visit', 'Patient Location: PTLOCNONHOSPCAMPUS', 'Provider location: Office', 'Name of Location: Sentara Family Medicine Physicians - Nimmo', 'City: Virginia Beach', and 'State: Virginia'.

Telehealth Visits require specific documentation for HCC Coding purposes

Per CMS Risk Adjustment Coding requires a face-to-face visit with an approved provider during an approved encounter type.

Since the 2020 COVID pandemic Telehealth visits have been approved as an acceptable encounter type for HCC coding.

- Specific documentation required
 - Must include a provider statement noting that **BOTH audio and video components** were utilized during the encounter to qualify for Risk adjustment purposes. *(satisfying that face-to-face component)*
 - ***New Epic Quick button for Telehealth documentation created making it easier to meet required documentation components.***
 - *Labeled “Telehealth (New)”.*
 - *Automatically added to quick buttons – no searching required.*
 - *Includes all components required for acceptable HCC documentation.*