

Sentara
Primary
Care Sites

DRAFT

2024 FM/IM Physician and APP QPI (All Markets)

Component	Individual or Practice	Percentage of QPI	Goal	Data Source	2023 Baseline Performance
Patient Experience	Individual	15%	Average Star Rating ≥ 4.6	Patient Experience Qualtrics	N/A
Quality Metrics	Practice	35%	100% ≥ 6/7 75% for 5/7 50% for 4/7 25% for 3/7	Analytics	N/A
AWVs – Humana Medicare Advantage	Practice	10%	100% ≥ 90% 75% for ≥ 87.5 - 89.9% 50% for ≥ 86 - 87.4% 25% for ≥ 81% - 85.9%	Analytics	SHMG – 99.8% SMG – 92.8% SMJMG – 92.9% SRMG – 89.2%
AWVs – Sentara Health Plan Medicare Advantage	Practice	10%	100% for ≥ 90% 75% for ≥ 87.5 to - 89.9% 50% for ≥ 86 to - 87.4% 25% for ≥ 81% to - 85.9%	Analytics	SHMG – 100.0% SMG – 97.4% SMJMG – 97.8% SRMG – 95.9%
AWVs – ACO-FFS SRMG, SMJMG, SMG, APS	Practice	5%	100% for ≥ 80% 75% for ≥ 78.0% - 79.9% 50% for ≥ 75.0% - 77.9% 25% for 70.0% - 74.9%	Analytics	SMG – 78.1% SMJMG – 80.3% SRMG – 79.0%
AWVs – ACO-FFS SHMG (ACO “n” = 6)	Practice	5%	100% for ≥ 63% 75% for ≥ 60.0% - 62.9% 50% for ≥ 57.0% - 59.9% 25% for ≥ 55.0% - 56.9%	Analytics	SHMG – 62.9%
% RAF Coded Combined Medicare - (ACO, Humana MA, Sentara MA, FFS)	Practice	10%	100% for ≥ 90% 75% for ≥ 87.0% - 89.9% 50% for ≥ 83.0% - 86.9% 25% for ≥ 79.0% - 82.9%	Analytics	Baseline average 91% for all markets (practice range 81.0% - 96.0%)
% RAF Coded Other Payers	Practice	5%	100% for ≥ 84% 75% for ≥ 80.0% - 83.9% 50% for ≥ 76.0% - 79.9% 25% for ≥ 72.0% - 75.9%	Analytics	Baseline average 84% all markets (practice range 76% - 86%)
HCC Coding and Documentation	Individual	5%	Successful Completion of the 2024 HCC Coding and Documentation CBT module by 06/01/2024	HCC Coding Support	N/A
HCC Coding and Documentation	Individual	5%	Successful completion of one HCC audit A score of ≥ 80% or successful repeat audit if fail	HCC Coding Support	N/A